MAGGI Balanced Bowl Campaign ("Promotion" or "Redemption")

Terms and Conditions

 This promotion is organised by NESTLÉ Singapore (Pte) Ltd ("NESTLÉ") and valid for purchases made between 18 May 2024 – 16 June 2024 (the "General Redemption Period") on MAGGI Participating Products and limited while stocks last.

For Sheng Siong outlets, this promotion is valid for purchases made between 17 May 2024 – 16 June 2024 ("**Sheng Siong Redemption Period**") on MAGGI Participating Products and limited while stocks last.

For PandaMart, this promotion is valid for purchases made between 20 May 2024 – 9 June 2024 ("PandaMart Redemption Period") on MAGGI Participating Products and limited while stocks last.

For FairPrice Online and RedMart, this promotion is valid for purchases made between 20 May 2024 – 16 June 2024 ("**FP Online and RedMart Redemption Period**") on MAGGI Participating Products and limited while stocks last.

(the "General Redemption Period", the "Sheng Siong Redemption Period", the "PandaMart Redemption Period", and the "FP Online and RedMart Redemption Period" will hereinafter be collectively referred to as the "Redemption Period". References to Redemption Period in these terms and conditions herein will be construed accordingly to the applicable Redemption Period of the relevant retailer)

2. Participants who purchase a minimum S\$15 nett purchase of Participating Products* in a single original receipt at Participating Retailers^ may redeem a MAGGI Bowl and Sticker Set (the "Combined Set").

For e-retailer PandaMart, participants who purchase **two (2)** Participating Products* in a single original receipt at Participating Retailers^ may redeem only a <u>Sticker Set (the "**Standalone Set**").</u>

(nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns)

(the Combined Set and the Standalone Set will hereinafter each be referred to as "**Premium**". References to Premium in these terms and conditions herein will be construed accordingly to the applicable Premium of the relevant retailer.)

*Participating Product means Maggi 2-Min Soup Noodles, Maggi 2-Min BIG Soup Noodles, Maggi Mi Goreng, Maggi Pedas Giler Pouch, Maggi Hot Mealz Bowls, Maggi Pedas Giler Bowls, Maggi Hot Heads Cup Noodles, Maggi Cup Pasta/Mashed Potato range.

All of which are imported and distributed by NESTLÉ Singapore only. Excludes MILO®, NESCAFÉ® DOLCE GUSTO®, NESCAFÉ® Ready-to-Drink, COFFEE-MATE®, OMEGA®, NESTUM®, NESPRAY®, EVERYDAY®, NESCAFÉ®, KITKAT®, NESTLE® Breakfast Cereals, BUITONI®, HARVEST GOURMET®, Infant, Chilled and Frozen, STARBUCKS® At Home products and non-retail packs / NESTLÉ PROFESSIONAL® range and any other ongoing NESTLÉ promotional premium packed products (i.e., products with free gift promotion) as instructed on the respective packs.

^ Participating Retailers include FairPrice, Giant, Prime, Sheng Siong, U Stars, e-retailers (FairPrice Online, PandaMart, or RedMart) or other participating retailer(s) as announced by Nestle during qualifying Redemption Period.

- 3. Participants may not combine receipts and all receipts submitted for redemption must be the original receipt issued by the participating outlets.
- 4. Each receipt is entitled to two (2) Premium redemption and redemption is capped at a maximum of 2 Premiums per Participant per day throughout the Redemption Period provided that there are strictly no overlapping redemptions for the purchases made. If a Participant is found, or is deemed by Nestle in its sole and absolute discretion, to attempt to make overlapping redemptions, Nestle reserves the right to disqualify the relevant Participant from this Promotion. NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a "FIRST COME FIRST SERVE" basis, "WHILE STOCKS LAST" and STRICTLY NOT EXCHANGEABLE. For the avoidance of doubt, NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED if Participants wish to qualify for this redemption. Nestlé reserves the right to disqualify, at Nestlé's sole and absolute discretion, any Participant at any time if a Participant returns any participating product without Nestlé's prior written consent.
- 5. This promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers, and online retailers purchasing in bulk for any commercial purpose e.g. resale or export (each a "Commercial Party"), are strictly not eligible for participation in this promotion, or any part(ies) or Participants deemed in Nestle's sole and absolute to be a Commercial Party, are strictly not eligible for participation in this promotion. Nestle reserves the right to disqualify any participant suspected of cheating, manipulating, or taking advantage of the terms and conditions in an inappropriate manner. Such disqualification may occur at any stage of the Promotion, and the decision of the Nestle shall be final and binding, without any obligation to provide any explanation or justification.

HOW TO REDEEM

- 6. This Promotion is available for in-store redemption via the following methods for the relevant retailers:
 - a. Maggi Brand Promoter In-Store at FairPrice, Giant and Prime;
 - b. via the cashier at Sheng Siong and U Stars,
 - c. via online redemption for FairPrice Online, PandaMart, and RedMart. Participating Outlets are listed in the table below.

To be eligible for this Promotion, the redemption must be made at the same Participating Retailer where purchase of the Participating Products were made, within the Redemption Period, and while stocks last (e.g. FairPrice receipts may only be used to redeem from Maggi Brand Promoter In-Store at the FairPrice Participating Outlets).

Participating Outlets

Retailer	Outlet
FairPrice	Jurong PT Hypermart
FairPrice	AMK Hypermart
FairPrice	Hyper NEX Mall
FairPrice	Tampines Mall
FairPrice	Hyper Vivo City
FairPrice	Toa Payoh HDB Hub
FairPrice	Hyper Jem
FairPrice	Northpoint City
FairPrice	Hougang Point

FairPrice	Hyper Changi Business Park
FairPrice	Yew Tee MRT
FairPrice	Junction 8
FairPrice	Pasir Ris West Plaza
FairPrice	Waterway Point
FairPrice	Bukit Timah Plaza
FairPrice	Hyper Parkway
FairPrice	Sun Plaza
FairPrice	Woodlands Civic
Sheng Siong	Woodland J10
Sheng Siong	Tampines 506
Sheng Siong	Clementi 720
Sheng Siong	Bedok 209
Sheng Siong	Yishun J9
Sheng Siong	Elias Mall
Sheng Siong	Tanglin Halt 88
Sheng Siong	Houngang 377
Sheng Siong	Jalan Bahar
Sheng Siong	Sengkang West 455
Sheng Siong	Bedok 539
Sheng Siong	Jurong Superbowl
Prime	Tampines 823
Giant	Tampines WRS
Giant	Woodland Mart
Giant	Sembawang
U Stars	U Stars Supermarket Pte Ltd (WH)
U Stars	U Stars Pte Ltd (KHL 817)
U Stars	U Stars Pte Ltd (Yishun 507)
U Stars	U Stars Supermarket P L (CCK 810)
U Stars	U Stars Pte Ltd (WL 691)
U Stars	U Stars Supermarket P L (Punggol 261)
U Stars	U Stars Supermarket Pte Ltd (SW218)
U Stars	U Stars Supermarket Pte Ltd (Tampines 87)
U Stars	U Stars Pte Ltd (Bedok 510)
U Stars	U Stars Supermarket Pte Ltd (CD 215C)

FOR FAIRPRICE, GIANT AND PRIME

7. Participants must submit their original receipt to the Maggi Brand Promoter In-Store at the Participating Outlets. Participants must show their PHYSICAL original receipt for verification to redeem.

FOR SHENG SIONG AND U STARS

8. Participants are to make their purchase at the cashier counter and must submit their original physical receipt to the cashier for redemption, if the Participant's purchase meets the requirements under these terms and conditions.

9. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. No re-printed or copied receipts are allowed. Each receipt can only be used for maximum 2 redemption of the premium.

FOR E-RETAILERS (FAIRPRICE ONLINE, PANDAMART, REDMART)

- 10. If a Participant is eligible for and qualifies for this Promotion, always subject to Nestle's verification, the Premiums redeemed will be delivered together with the Participant's order on FairPrice Online, PandaMart, and RedMart. Delivery will be by the relevant e-retailer the Participant made the purchase on. NESTLÉ takes no responsibility whatsoever for the delivery and for any Premiums damaged, delayed or lost in transit, and shall not be liable once the Premiums have left the custody of NESTLÉ.
- 11. Proof of submission for entry into the redemption is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. No re-printed or copied receipts are allowed. Each eligible receipt can only be used once.
- 12. Redemption is on a "first come first serve", "while stocks last" basis on the platforms. Availability and variant of Premiums may vary. Nestlé does not guarantee the availability of any variant.

GENERAL TERMS AND CONDITIONS

- 13. Proof of submission for entry into the promotion is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. NESTLÉ is not obligated to inform disqualified entries. Premiums which remain unclaimed by any Participant for 1 month after the announcement of the winners shall be conclusively forfeited by such Participant and the forfeited Premium will be dealt with at Nestlé's discretion in accordance with applicable laws. No correspondence will be entertained.
- 14. <u>Premiums</u> are <u>strictly not exchangeable</u>, whether for cash, credit, or other items (including another Premium) in part or in full. Nestle may, without prior notice, replace a Premium with another item of comparable value.
- 15. Premiums are redeemed on an "as is" basis, and all warranties and representations are expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider, and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with them.
- 16. NESTLÉ reserves the right to terminate or suspend this promotion and/or amend the terms and conditions of this promotion without prior notice.
- 17. NESTLÉ's decisions on all matters relating to this promotion are final and binding, and no correspondence will be entertained.
- 18. NESTLÉ may at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
- 19. By choosing to participate in this redemption promotion, each Participant agrees and hereby

consents that NESTLÉ may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in the Redemption Confirmation Online Form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:

- (a) to administer this promotion, including to contact the participant and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this promotion:
- (b) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which NESTLÉ believes may be of interest to the participant;
- (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed, or sold by NESTLÉ and its affiliates.
- 20. Any information, personal data and material about or obtained from the participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant NESTLÉ officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on www.nestle.com.sg or contact NESTLÉ at Nestle.privacy@SG.nestle.com.
- 21. To find out more about how NESTLÉ uses a participant's personal data, the participant can refer to NESTLÉ Singapore's Privacy Policy online at http://www.nestle.com.sg/info/privacypolicy.
- 22. By participating in this promotion, each participant agrees that NESTLÉ and its affiliates may collect, use and disclose his/her personal data (1) to provide him/her with products and services (including those of Nestlé's commercial partners), (2) for consumer research, promotional and marketing purposes, NESTLÉ and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion. For questions about the personal data, please visit http://www.nestle.com.sg/info/privacypolicy.

To extent permitted by law, NESTLÉ will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and Premiums, and each participant of this promotion and any person acting on his/her behalf shall release completely and indemnify NESTLÉ from any claims, losses, damages, costs or expenses incurred in connection therewith.

- 23. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
- 24. The terms and conditions of this promotion are governed by Singapore law, and participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of 10 May 2024.

For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll-free line 800 6011 633 or email consumer. <u>Services_sg@care.nestle.com</u> with subject "MAGGI Balanced Bowl Campaign"