

NESCAFÉ Metallic Cup CSC/Cashier Redemption (“Promotion” or “Redemption”)

Terms and Conditions

1. This promotion is organised by NESTLÉ Singapore (Pte) Ltd (“**NESTLÉ**”) and valid for purchases made between 15 May – 31 July 2024 (“**Redemption Period**”) on NESCAFÉ Participating Products and limited while stocks last.
2. Participants who purchase a **minimum S\$28 nett** purchase of NESCAFÉ Participating Products* in a single original receipt at Participating Retailers^ may redeem a single NESCAFÉ Metallic Cup.

The NESCAFÉ Metallic Cup is available in three (3) colours, which will be given out at random and based on stock availability.

(nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns)

*(the NESCAFÉ Metallic Cup will hereinafter be referred to as a “**Premium**”)*

*Participating Product means products from participating product brands NESCAFÉ® all of which are imported and distributed by NESTLÉ Singapore only. Excludes MILO®, NESCAFÉ® DOLCE GUSTO®, NESCAFÉ® Ready-to-Drink, COFFEE-MATE®, OMEGA®, NESTUM®, NESPRAY®, EVERYDAY®, MAGGI®, KITKAT®, NESTLÉ® Breakfast Cereals, BUITONI®, HARVEST GOURMET®, Infant, Chilled and Frozen, STARBUCKS® At Home products and non-retail packs / NESTLÉ PROFESSIONAL® range and any other ongoing NESTLÉ promotional premium packed products (i.e., products with free gift promotion) as instructed on the respective packs.

^ Participating Retailers include FairPrice, Giant, Sheng Siong or other participating retailer(s) as announced by Nestle during qualifying Redemption Period.

3. Participants may not combine receipts and all receipts submitted for redemption must be the original receipt issued by the participating outlets. Promotion is only applicable for purchases made in store (excluding online purchases).
4. Each receipt is entitled to one (1) Premium redemption and redemption is capped at a maximum of 3 Premiums per Participant per day throughout the Redemption Period NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a “**FIRST COME FIRST SERVE**” basis, “**WHILE STOCKS LAST**” and **STRICTLY NOT EXCHANGEABLE**. For the avoidance of doubt, **NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED** if Participants wish to qualify for this redemption. Nestlé reserves the right to disqualify, at Nestlé’s sole and absolute discretion, any Participant at any time if a Participant returns any participating product without Nestlé’s prior written consent.
5. This promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers, and online retailers purchasing in bulk for commercial purpose e.g. resale or export (each a “**Commercial Party**”), are strictly not eligible for participation in this promotion, or any part(ies) or Participants deemed in Nestle’s sole and absolute to be a Commercial Party, are strictly not eligible for participation in this promotion.

HOW TO REDEEM

6. This Promotion is available for in-store redemption via Customer Service Counter at FairPrice and Giant, and via the cashier at Sheng Siong. Participating Outlets are listed in the table below. To be eligible for this Promotion, the redemption must be made at the same Participating Retailer where purchase of the Participating Products were made, within the Redemption Period, while stocks last (e.g. FairPrice receipts may only be used to redeem at the Customer Service Counter operating at the FairPrice Participating Outlets).

Participating Outlets

Retailer	Outlet
FairPrice	Hougang One
FairPrice	Sports Hub
FairPrice	VivoCity
FairPrice	Ang Mo Kio 712
FairPrice	NEX
FairPrice	Bukit Merah
FairPrice	Junction 8
FairPrice	Punggol Oasis
FairPrice	Thomson Plaza
FairPrice	AMK Hub
FairPrice	NorthPoint City
FairPrice	Sengkang Grand
FairPrice	Hyper Jurong Point
FairPrice	Bukit Timah Plaza
FairPrice	Bukit Panjang
FairPrice	Dairy Farm
FairPrice	Finest Marine Parade
FairPrice	Sun Plaza
FairPrice	Hyper Changi Business Park
FairPrice	Hyper Parkway Parade
FairPrice	Tampines Mall
FairPrice	Causeway Point
FairPrice	Clementi Mall
FairPrice	Punggol Plaza
FairPrice	Bishan Place
FairPrice	Woodleigh
FairPrice	Joo Koon
Giant	Tampines WRS
Giant	Pioneer
Giant	IMM
Giant	Sembawang Shopping Centre
Sheng Siong	Bedok 209
Sheng Siong	Tampines 506
Sheng Siong	Clementi 720
Sheng Siong	Tanglin Halt
Sheng Siong	Yishun 845
Sheng Siong	Geylang
Sheng Siong	Elias Mall
Sheng Siong	Woodlands 200

Sheng Siong	Junction 9
Sheng Siong	Teban 61
Sheng Siong	Bedok 739
Sheng Siong	Jurong Superbowl
Sheng Siong	Serangoon 19
Sheng Siong	Jalan Bahar
Sheng Siong	Bukit Batok
Sheng Siong	Bedok 539
Sheng Siong	Woodlands 301
Sheng Siong	Junction Ten
Sheng Siong	Chin Swee
Sheng Siong	Aljunied 11

FOR FAIRPRICE AND GIANT

7. Participants must submit their original receipt to the Participating Retailer's service staff at the Participating Outlets. Please retain original receipt for verification should you qualify for the redemption. Duplicate, reprint or copy of supermarket receipts and deposit slips are disqualified from redemption.
 - (a) Instore purchase: Shoppers must show their PHYSICAL original receipt to the Participating Retailer's service staff at the Participating Outlets.
 - (b) Retailer Mobile Application: For purchases made in store via retailer's mobile application, redemption must be made on the same day and at the same store that products were purchased at, via presentation of the electronic invoices detailing the requisite information (date and time of purchase) **through the retailer's mobile application** (e.g. for FairPrice, to go to My Account > Activities) to the Roadshow promoters unless otherwise advised in-store. The account holder must be physically present for any redemption. No screenshots or email copies of receipts shall be accepted for this Promotion.

FOR SHENG SIONG

8. Participants are to make their purchase at the cashier counter and will be handed a Premium as long as their purchase meets the minimum purchase requirement of \$28 nett spend on NESCAFE Participating Products in one receipt and subject to these terms and conditions.
9. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. **No re-printed or copied receipts are allowed. Each receipt can only be used for maximum 1 redemption of the premium.**

GENERAL TERMS AND CONDITIONS

10. Proof of submission for entry into the promotion is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. NESTLÉ is not obligated to inform disqualified entries. Premiums which remain unclaimed by any Participant for 1 month after the announcement of the winners shall be conclusively forfeited by such Participant and the forfeited

Premium will be dealt with at Nestlé's discretion in accordance with applicable laws. No correspondence will be entertained.

11. Premiums are strictly not exchangeable, whether for cash, credit, or other items (including another Premium) in part or in full. Nestlé may, without prior notice, replace a Premium with another item of comparable value.
12. Premiums are redeemed on an "as is" basis, and all warranties and representations are expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider, and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with them.
13. NESTLÉ reserves the right to terminate or suspend this promotion and/or amend the terms and conditions of this promotion without prior notice.
14. NESTLÉ's decisions on all matters relating to this promotion are final and binding, and no correspondence will be entertained.
15. NESTLÉ may at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
16. By choosing to participate in this redemption promotion, **each Participant agrees and hereby consents** that NESTLÉ may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in the Redemption Confirmation Online Form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:
 - (a) to administer this promotion, including to contact the participant and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this promotion;
 - (b) use the personal data for promotional, advertising (including targeted advertising) or marketing activities which NESTLÉ believes may be of interest to the participant;
 - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed, or sold by NESTLÉ and its affiliates.
17. Any information, personal data and material about or obtained from the participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant NESTLÉ officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on www.nestle.com.sg or contact NESTLÉ at Nestle.privacy@SG.nestle.com.
18. To find out more about how NESTLÉ uses a participant's personal data, the participant can refer to NESTLÉ Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.
19. By participating in this promotion, each participant agrees that NESTLÉ and its affiliates may collect, use and disclose his/her personal data (1) to provide him/her with products and services (including those of Nestlé's commercial partners), (2) for consumer research, promotional and marketing purposes, NESTLÉ and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion. For questions about the personal data, please visit <http://www.nestle.com.sg/info/privacypolicy>.

2. To extent permitted by law, NESTLÉ will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and Premiums, and each participant of this promotion and any person acting on his/her behalf shall release completely and indemnify NESTLÉ from any claims, losses, damages, costs or expenses incurred in connection therewith.
20. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
21. The terms and conditions of this promotion are governed by Singapore law, and participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of **7 Mar 2024**.

For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll-free line 800 6011 633 or email consumer. Services_sg@care.nestle.com with subject **“NESCAFÉ Umbrella Redemption**

