



TERMS & CONDITIONS OMEGA PLUS FREE CHOLESTEROL CHECK REDEMPTION CAMPAIGN

Terms & Conditions

This promotion is organised by Nestle Singapore (Pte) Ltd (“Nestle”).

1. From **3rd April 2025 to 15th May 2025 (Both dates inclusive, the “Promotion Period”)**, participants who spend minimum \$38 nett on NESTLÉ OMEGA PLUS ActiCol products* from participating retailers in a single receipt may enjoy either:

A) \$8 voucher (subject to voucher terms and conditions) via our brand ambassador, applicable exclusively to stores with roadshows

OR

B) Redeem ONE (1) Cholesterol Test**

*Participating Products include:

- i. Nestlé® OMEGA PLUS®
 - ActiCol Powder 550g/950g/1.2kg and Stick Pack
 - Ready-to-Drink 6x200ml
 - Dark Chocolate 550g
 - Promotional Packs (3x550g and 2x550g)

all of which are imported and distributed by Nestle Singapore.

(each a “**Redemption Item**”).

^Participating Retailers include Cold Storage, CS Fresh, FairPrice, Giant, Prime, Sheng Siong and official e-retailers (FairPrice Online, Redmart on Lazada) or other participating retailer(s) as announced by Nestle during qualify Promotion Period.

**Redemption letter for cholesterol test with appointed service provider will be given. It is Participant’s responsibility to utilise redemption letter. Nestle will not be responsible or liable for any expiry of the Redemption Letter and no correspondence will be entertained. Cholesterol test is subject at all times to further terms and conditions by the service provider. Nestle will not share any personal data with the service provider.

2. To apply for redemption of the Cholesterol Test, Participants must submit their entry during the Promotion Period via one of the below methods:

A) Online Submission

Scan the QR code on promotion material available in-stores and/or at the following



TERMS & CONDITIONS OMEGA PLUS FREE CHOLESTEROL CHECK REDEMPTION CAMPAIGN

website : <https://nes.tl/NestleOmegaPlus4weeks>



Complete the redemption form with the requisite details (including providing consent to receive marketing materials from Nestlé). You will be required to upload the purchase receipt (receipt must show date and time of purchase) as well. Proof of posting is not proof of receipt. Please retain original receipt for verification should you qualify for redemption.

The appointed redemption agency for this promotion is The Redemption Centre. They will contact you via these channels:

Contact Hotline: 9650 7773

Contact email: enquiry@redemptioncenter.com.sg

Or

B) Event/Roadshow Redemption – Subjected To Changes

Redemption via Brand Ambassador is available at selected events/roadshows for purchases made in the same Participating Retailer and on the same day (e.g. Receipts from Supermarket A may only be used to redeem at event roadshow operating in the same Supermarket A on the same day of purchase). Further details including the dates and outlets for in-store redemption will be updated on:

<https://nes.tl/NestleOmegaPlus4weeks> from time to time during the Promotion

Period.



- i. Scan the QR code above / given on the promotion materials provided by OMEGA PLUS Brand Ambassador.
- ii. Complete the redemption form with the requisite details (including providing



TERMS & CONDITIONS OMEGA PLUS FREE CHOLESTEROL CHECK REDEMPTION CAMPAIGN

consent to receive marketing material from Nestlé). You will be required to upload the purchase receipt as well. Proof of posting is not proof of receipt. Please retain original receipt for verification should you qualify for the redemption.

The event/roadshow schedule may be subjected to change without prior notice. For the most up-to-date information regarding schedule, please refer to

<https://nes.tl/NestleOmegaPlus4weeks>.

3. Proof of submission for entry into the redemption is not proof of receipt. All late, incomplete, illegible or tampered receipts/entries will be disqualified. **No re-printed or photocopied receipts are allowed. Submission of receipts will close by 22nd May 2025.**
4. Upon verification of the submissions, a unique serialized letter will be generated and sent to eligible Participants via the email address submitted for entry into this redemption promotion. Please allow a **minimum of 10-14 working days for the processing of the email notification** (via the email address submitted for entry into this redemption promotion). Nestlé is not obligated to contact Participants who do not qualify for the redemption.
5. This promotion is open to all citizens and permanent residents living in Singapore except employees of NESTLÉ SINGAPORE (PTE) LTD (“Nestlé”) and Nestlé’s advertising agencies, distributors, traders, retailers and online retailers, and immediate family members of these employees. Nestlé reserves the right to disqualify any participant suspected of cheating, manipulating, or taking advantage of the terms and conditions in an inappropriate manner. Such disqualification may occur at any stage of the lucky draw, and the decision of Nestlé shall be final and binding, without any obligation to provide any explanation or justification.
6. **Redemption is on a “first come first serve”, “while stocks last” basis.** Nestlé does not guarantee the availability of any redemption.
7. Total Redemption Items that each Participant can redeem for the entire promotion is capped at two (2) only. For example, redemption of 1 voucher and 1 cholesterol check will be the maximum of 2 Redemption Items.
8. Each receipt can only be used for up to **TWO (2) redemption of CHOLESTEROL CHECKS.**



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This means each consumer can redeem up to two tests i.e. one receipt with min. \$76 nett spend is allowed OR two receipts with min. \$38 nett spend is also allowed. If you submit more than one redemption using the same receipt, Nestlé shall have the sole and absolute discretion to decide which redemption item prevails without notice or liability to any person.

9. Redemption is available at the appointed clinics. *It is recommended that you present the serialized PDF letter at the clinic for redemption within 3 months from the date of receiving the letter from our appointed agency or brand ambassador.*
10. The redemption item is strictly not exchangeable, whether for cash, creditor other items (including another redemption item) in part or in full.
11. Redemption items are redeemed on an “as is” basis and all warranties are excluded to the fullest extent possible.
12. Nestlé may, without prior notice, (1) replace the redemption item with another item, and (2) terminate this promotion, and amend the promotion mechanics and the terms and conditions.
13. Nestlé’s decisions on all matters relating to these promotions will be final, binding and conclusive on Participants, and no correspondence will be entertained.
14. Nestlé may, at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
15. The award of any Redemption Item is also conditional upon the winner(s) giving their consent for Nestlé and its agents to take and have full and free use of any video/photographs containing their image/likeness and/or to provide Nestlé and its agents with any video/photographs as Nestlé and its agents may require (as the case may be) and to publish the winner(s) names and said video/photographs on any platform at Nestlé’s sole discretion. In the event the winner does not give their consent, Nestlé reserves the right to elect, at its sole and absolute discretion, an alternative winner.
16. The Redemption Item awarded under the specific redemption letter is provided by the participating vendor and subject to such further terms and conditions which may be imposed by the vendor. Nestlé shall not be responsible for the quality, merchantability or fitness for



TERMS & CONDITIONS OMEGA PLUS FREE CHOLESTEROL CHECK REDEMPTION CAMPAIGN

any purpose or any other aspect of the products and/or services provided under the voucher. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the products and/or services under the voucher. Each Participant agrees that Nestlé is not and will not be an agent of any third-party service provider, and as such any and all disputes about the quality of products and/or standard of services provided by the service provider shall be solved directly with the service provider.

17. By choosing to participate in this redemption promotion, **each participating Participant agrees and hereby consents** that Nestlé may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:
- A) to administer this promotion, including to contact Participants and to conduct verification and other actions in connection with this promotion for the administration of redemption items in relation to this promotion;
 - B) to review, develop, improve, enhance our products and services, including analysing customer needs and conducting internal or market research;
 - C) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which Nestlé believes may be of interest to the Participant;
 - D) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by Nestlé and its affiliates, service providers and commercial partners.
18. Any information, personal data and material about or obtained from the Participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal



TERMS & CONDITIONS OMEGA PLUS FREE CHOLESTEROL CHECK REDEMPTION CAMPAIGN

data, please visit the “Unsubscribe” tab on www.nestle.com.sg or contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com.

19. To find out more about how Nestlé uses a Participant's personal data, the Participant can refer to Nestlé Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.
20. To extent permitted by law, Nestlé will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and redemption items, and each Participant of this promotion and any person acting on his/her behalf shall release completely and indemnify Nestlé from any claims, losses, damages, costs or expenses incurred in connection therewith.
21. Any intellectual property contained in any materials used in connection with this promotion and the redemption items is the property of their respective owners.
22. The terms and conditions of this promotion are governed by Singapore law, and Participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of 1st April 2025.

For any enquiries relating to the promotion please contact us at:
consumer.services_sg@care.nestle.com .