

## [MAGGI 2024 – Grab Voucher Redemption Campaign]

### Terms & Conditions

This promotion is organized by NESTLÉ Singapore (Pte) Ltd (“Nestlé”).

1. From 15 Aug 2024 to 31 Oct 2024 (both dates inclusive), Participants may redeem 1 GrabGifts \$5 Voucher (“**Voucher**”) when they meet the respective purchasing requirements at the relevant Participating Retailer<sup>^</sup>:
  - a. FairPrice - **\$15 nett** on Participating Products\*, including at least 1 product of the Syiok Series<sup>†</sup> in a single receipt from 1 Oct 2024 to 31 Oct 2024
  - b. Sheng Shiong - **\$15 nett** on Participating Products\*, including at least 1 product of the Syiok Series<sup>†</sup> in a single receipt from 15 Aug 2024 to 15 Sep 2024
  - c. Giant - **\$15 nett** on Participating Products\*, including at least 1 product of the Syiok Series<sup>†</sup>, in a single receipt from 15 Aug 2024 to 15 Sep 2024
  - d. Cold Storage: **\$15 nett** on Participating Products\*, including at least 1 product of the Syiok Series<sup>†</sup> in a single receipt from 15 Aug 2024 to 15 Sep 2024

\*Participating Products include Maggi® 2-Min Soup Noodles, Maggi® 2-Min BIG Soup Noodles, Maggi® Pedas Giler Pouch, Maggi® Pedas Giler Bowls, Maggi® Hot Heads Cup Noodles, Maggi® Cup Pasta/Mashed Potato range, all of which are imported and distributed by Nestlé Singapore only.

<sup>†</sup>Syiok Series include Maggi® Syiok Kaw Kaw Bag, Maggi® Syiok Aglio Olio Bag, Maggi® Mi Goreng Cili ala Kampung Bag, Maggi® Hot Mealz Bowls, all of which are imported and distributed by Nestlé Singapore only.

<sup>^</sup> Participating Retailers include Cold Storage, FairPrice, Giant, Sheng Shiong, or any other participating retailer(s) as announced by Nestlé during the qualifying promotion period.

Nestlé reserves the right to disqualify any participant suspected of cheating, manipulating, or taking advantage of the terms and conditions in an inappropriate manner. Such disqualification may occur at any stage of the lucky draw, and the decision of the organizer shall be final and binding, without any obligation to provide any explanation or justification.

2. To apply for the redemption, Participants must submit their entry via the below method:

#### QR Code Scan Method

Scan the QR code given on the promotional materials available in-store or at the following website <<https://dearnestle.com.sg/promotions/taste-the-shiok>> and complete the redemption form with the requisite details. You will be required to upload the FULL ORIGINAL purchase receipt (receipt must show

date and time of purchase) as well. Proof of submission is not proof of receipt. Please retain original receipt for verification should you qualify for the redemption.

3. Proof of submission for entry into the redemption is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. **No re-printed or copied receipts are allowed. Each receipt can only be used for one redemption of either of the redemption item.**
4. Upon verification of the submissions, eligible Participants will receive a confirmation email within ten (10) working days from the date of their submission, confirming their redemption eligibility. Nestlé is not obligated to contact Participants who do not qualify for the redemption.
5. The Redemption Item's code will be delivered to the Participants by way of email to the email address given when completing the redemption form. Each Participant hereby warrants and undertakes that the contact details they provide are accurate and complete, and no change in the contact details will be entertained. It is each Participant's sole responsibility to ensure that the email address provided remains valid, and that the Participant receives the code in a timely manner (for example, it is up to the Participant to monitor their spam/junk folders in case the code is received in the spam/junk folder). Nestlé takes no responsibility if delivery of the prize fails for any reason whatsoever. There will only be one (1) confirmation email with the Redemption Item's code sent. Nestlé reserves the right to forfeit the prize in the event of failure of delivery, and the forfeited prize shall be dealt with by Nestlé in its absolute discretion. Nestlé takes no responsibility for any prizes damaged, delayed or lost in transit, and shall not be liable once the prizes have left the custody of Nestlé and/or Nestlé's affiliates, agents and/or service providers.
6. This promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers and online retailers purchasing in bulk for commercial purposes e.g. resale or export, are strictly not eligible for participation in this promotion.
7. Redemption is on a **"first come first serve"**, **"while stocks last"** basis. Availability and variant of redemption items may vary. Nestlé does not guarantee the availability of any variant.
8. Redemption from each customer is capped at two (2) Vouchers only for the duration of this promotion i.e., to redeem 2 vouchers, Participants will have to submit two different qualifying original receipts in accordance with these terms.
9. Each receipt can only be used for one redemption. If you submit more than one redemption using the same receipt, Nestlé shall have the sole and absolute discretion to decide which redemption item prevails without notice or liability to any person.

10. The redemption item is strictly not exchangeable, whether for cash, credit or other items (including another redemption item) in part or in full.
11. Redemption items are redeemed on an “as is” basis and all warranties are excluded to the fullest extent possible.
12. Nestlé may, without prior notice, (1) replace the redemption item with another item, and (2) terminate this promotion, and amend the promotion mechanics and the terms and conditions.
13. Nestlé’s decisions on all matters relating to these promotions will be final, binding and conclusive on Participants, and no correspondence will be entertained.
14. Nestlé may, at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
15. The items awarded under the specific voucher(s) is provided by the participating vendor and subject to such further terms and conditions which may be imposed by each vendor. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the products and/or services provided under the voucher. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the products and/or services under the voucher. Each Participant agrees that Nestlé is not and will not be an agent of any third-party service provider, and as such any and all disputes about the quality of products and/or standard of services provided by the service provider shall be solved directly with them.
16. By choosing to participate in this redemption promotion, **each participating Participant agrees and hereby consents** that Nestlé may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website [www.nestle.com.sg](http://www.nestle.com.sg):
  - (a) to administer this promotion, including to contact Participants and to conduct verification and other actions in connection with this promotion for the administration of redemption items in relation to this promotion;
  - (b) to use the personal data for promotional, advertising (included targeted advertising) or marketing activities which Nestlé believes may be of interest to the Participant;
  - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by Nestlé and its affiliates.

Any information, personal data and material about or obtained from the Participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant Nestlé officer at [Nestle.privacy@SG.nestle.com](mailto:Nestle.privacy@SG.nestle.com). To withdraw consent to any specific use of his/her personal data, please visit the “Unsubscribe” tab on [www.nestle.com.sg](http://www.nestle.com.sg) or contact the relevant Nestlé officer at [Nestle.privacy@SG.nestle.com](mailto:Nestle.privacy@SG.nestle.com).

To find out more about how Nestlé uses a Participant's personal data, the Participant can refer to Nestlé Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.

17. To the extent permitted by law, Nestlé will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and redemption items, and each Participant of this promotion and any person acting on his/her behalf shall release completely and indemnify Nestlé from any claims, losses, damages, costs or expenses incurred in connection therewith.
18. Any intellectual property contained in any materials used in connection with this promotion and the redemption items is the property of their respective owners.
19. The terms and conditions of this promotion are governed by Singapore law, and Participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.
20. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this promotion, in particular that relating to the redemption items, are the property of their respective owners. This promotion, Nestlé, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of the Nestlé group of companies.

These terms and conditions are updated as of 30/07/2024.

For any enquiries relating to the promotion please contact [consumer.services\\_sg@care.nestle.com](mailto:consumer.services_sg@care.nestle.com)