## NESCAFÉ May-Jun 2024 Metallic Cup and \$5 Voucher Redemption ("Promotion" or "Redemption")

## **Terms and Conditions**

- 1. This promotion is organised by NESTLÉ Singapore (Pte) Ltd ("NESTLÉ") and valid for purchases made between 15 May 2024 31 July 2024 ("Redemption Period") on NESCAFÉ Participating Products and limited while stocks last.
- 2. Participants who purchase:
  - a minimum \$\$28 nett purchase of NESCAFÉ Participating Products\* in a single original receipt may redeem a single NESCAFE Metallic Cup; OR
  - a minimum S\$38 nett purchase of NESCAFÉ Participating Products\* in a single original receipt may redeem a single <u>NESCAFE Metallic Cup and a \$5 Voucher.</u>

The NESCAFE Metallic Cup is available in 3 different colours and will be given out at random and based on stock availability.

(nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns)

(the NESCAFE Metallic Cup and \$5 Voucher will hereinafter be collectively referred to as "**Premium**")

\*Participating Products means products from participating product brands NESCAFÉ® <u>all of which are imported and distributed by NESTLÉ Singapore only</u>. Excludes MILO®, NESCAFÉ® DOLCEGUSTO®, NESCAFÉ® Ready-to-Drink, COFFEE-MATE®, OMEGA®, NESTUM®, NESPRAY®, EVERYDAY®, MAGGI®, KITKAT®, NESTLE® Breakfast Cereals, BUITONI®, HARVEST GOURMET®, Infant, Chilled and Frozen, STARBUCKS® At Home products and non-retail packs / NESTLÉ PROFESSIONAL® range and any other ongoing NESTLÉ promotional premium packed products (i.e., products with free gift promotion) as instructed on the respective packs.

- ^ Participating Retailers include Cold Storage, FairPrice, Giant, Sheng Siong, Prime or other participating retailer(s) as announced by Nestlé during qualifying Redemption Period.
- 3. Participants may not combine receipts and all receipts submitted for redemption must be the original receipt issued by the participating outlets. Promotion is only applicable for purchases made in store (excluding online purchases).
- 4. Each receipt is entitled to one (1) Premium redemption and redemption is capped at a maximum of 3 Premiums per Participant per day throughout the Redemption Period NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a "FIRST COME FIRST SERVE" basis, "WHILE STOCKS LAST" and STRICTLY NOT

**EXCHANGEABLE**. For the avoidance of doubt, **NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED** if Participants wish to qualify for this redemption. Nestlé reserves the right to disqualify, at Nestlé's sole and absolute discretion, any Participant at any time if a Participant returns any participating product without Nestlé's prior written consent.

5. This promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers, and online retailers purchasing in bulk for commercial purpose e.g. resale or export (each a "Commercial Party"), are strictly not eligible for participation in this promotion, or any part(ies) or Participants deemed in Nestle's sole and absolute to be a Commercial Party, are strictly not eligible for participation in this promotion.

## **HOW TO REDEEM**

- 6. This Promotion is available for in-store redemption at NESCAFE roadshows via promoters. The roadshow schedule can be found at <a href="https://dearnestle.com.sg/promotions/nescafewinequariusstay">https://dearnestle.com.sg/promotions/nescafewinequariusstay</a>. Roadshow schedule is subject to change at Nestle's discretion. Please refer to the website for the latest details.
- 7. To apply for the redemption, the redemption must be made under the same retail banner where purchase of the Participating Products were made (e.g. FairPrice receipt only applicable for redemption in NESCAFÉ Roadshows at any FairPrice Outlets). Please retain original receipt for verification should you qualify for the redemption. Duplicate, reprint or copy of supermarket receipts and deposit slips are disqualified from redemption.
- 8. All redemption submissions are subject to verification at NESTLÉ's sole discretion. Should you qualify, you will receive your redemption item(s) on the day of submission itself.
- 9. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. No re-printed or copied receipts are allowed. Each receipt can only be used for maximum 1 redemption of the premium. Each customer is entitled to maximum of 3 redemptions per day.

## **GENERAL TERMS AND CONDITIONS**

10. NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a "FIRST COME FIRST SERVE" basis, "WHILE STOCKS LAST" and STRICTLY NOT EXCHANGEABLE. For the avoidance of doubt, NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED if Participants wish to qualify for this redemption. Nestlé reserves the right to disqualify, at Nestlé's sole and absolute discretion, any Participant at any time if a Participant returns any participating product

- without Nestlé's prior written consent.
- 11. Premiums are <u>strictly not exchangeable</u>, whether for cash, credit, or other items (including another Premium) in part or in full. Nestle may, without prior notice, replace a Premium withanother item of comparable value.
- 12. Premiums are redeemed on an "as is" basis, and all warranties and representations are expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé shallat all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider, and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with them.
- 13. NESTLÉ reserves the right to terminate or suspend this promotion and/or amend the terms and conditions of this Promotion without prior notice.
- 14. NESTLÉ's decisions on all matters relating to this Promotion are final and binding, and nocorrespondence will be entertained.
- 15. NESTLÉ may at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
- 16. By choosing to participate in this redemption promotion, each Participant agrees and hereby consents that NESTLÉ may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") andNestlé's data protection policy available at our website www.nestle.com.sg:
  - (a) to administer this promotion, including to contact the participant and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this promotion;
  - (b) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which NESTLÉ believes may be of interest to the participant;
  - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed, or sold by NESTLÉ and its affiliates.
- 17. Any information, personal data and material about or obtained from the participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance withthe PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant NESTLÉ officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on <a href="www.nestle.com.sg">www.nestle.com.sg</a> or contact NESTLÉ at Nestle.privacy@SG.nestle.com.

- 18. To find out more about how NESTLÉ uses a participant's personal data, the participant can refer to NESTLÉ Singapore's Privacy Policy online at <a href="http://www.nestle.com.sg/info/privacypolicy">http://www.nestle.com.sg/info/privacypolicy</a>.
- 19. By participating in this promotion, each participant agrees that NESTLÉ and its affiliates maycollect, use and disclose his/her personal data (1) to provide him/her with products and services (including those of Nestlé's commercial partners), (2) for consumer research, promotional and marketing purposes, NESTLÉ and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion. For questions about the personal data, please visit <a href="http://www.nestle.com.sg/info/privacypolicy">http://www.nestle.com.sg/info/privacypolicy</a>.
- 20. To extent permitted by law, NESTLÉ will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and Premiums, and each participant of this promotion and any person acting on his/her behalfshall release completely and indemnify NESTLÉ from any claims, losses, damages, costs or expenses incurred in connection therewith.
- 21. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
- 22. The terms and conditions of this promotion are governed by Singapore law, and participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of 23 May 2024.

For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll-free line 800 6011 633 or email consumer. <u>Services sg@care.nestle.com</u> with subject "**NESCAFÉ May-Jun 2024 Roadshow**"