

## Terms and Conditions

1. This promotion is organized by NESTLÉ Singapore (Pte) Ltd (“**NESTLÉ**”) and valid for purchases made between 15 April 2023 to 4 June 2023 on NESTLÉ Participating Products and limited while stocks last.

2. Participants who purchase:

- a **minimum S\$8 nett** purchase of NESTLÉ participating products\* in a single original receipt may redeem a Free Coffee Variety Sample Pack via spin the wheel.

- a **minimum S\$28 nett** purchase of NESTLÉ participating products\* in a single original receipt may redeem a Free Luminarc Glass Bottle (Pink or Blue Colours Available) **and** a Free Coffee Variety Sample Pack via spin the wheel.

- a **minimum S\$48 nett** purchase of NESTLÉ participating products\* in a single original receipt may redeem a Free Endo Egg Pan (Beige or Moss Green Colours Available) **and** 2 Free Coffee Variety Sample Packs via spin the wheel.

*\*(nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns)*

*\*\* (the Free Coffee Variety Sample Pack, Luminarc Glass Bottle and Endo Egg Pan are hereinafter collectively referred to as “**Premiums**”)*

*\*\*\* (all slots in the spin the wheel allows customer to walk away with a Free Coffee Variety Sample Pack, the slots will only determine the contents of the sample pack. The Free Coffee Variety Sample Packs available are: NESCAFÉ® 3in1 Original range, NESCAFÉ® SG Kopi range, NESCAFÉ® White Coffee range, STARBUCKS® AT HOME Origami House Blend, STARBUCKS® AT HOME Origami Verona, STARBUCKS® AT HOME Mocha, STARBUCKS® At Home Caffe Latte)*

by following such in-store instructions at participating outlets<sup>^</sup>. For the avoidance of doubt, Participants are strictly limited to redeem up to 3 Premiums per single original receipt submitted, based on the total nett spend of the Participant in the relevant receipt. For more details, please refer to “How to Redeem” below.

For all Premiums redemption, Participants may not combine receipts and all receipts submitted for redemption must be the original receipt issued by the participating outlets. **Qualifying purchase must comprise only of the NESTLÉ participating product brands (identified below).** Promotion is only applicable for in-store purchases (excluding online purchases).

\*Participating Products means products from participating product brands NESCAFÉ®, NESCAFÉ® DOLCE GUSTO® and STARBUCKS® AT HOME all of which are imported and distributed by NESTLÉ Singapore only. Excludes MILO®, COFFEE-MATE®, OMEGA®, NESCAFÉ® DOLCE GUSTO® Machines, NESTUM®, NESPRAY®, EVERYDAY®, MAGGI®, KITKAT®, NESTLÉ® Breakfast Cereals, BUITONI®, HARVEST GOURMET®, Infant, Chilled and Frozen products and non-retail packs / NESTLÉ PROFESSIONAL® range and any other ongoing NESTLÉ promotional premium packed products (i.e., products with free gift promotion) as instructed on the respective packs.

<sup>^</sup> Participating outlets are:

FairPrice Jurong Point, FairPrice VivoCity, FairPrice Nex, Giant IMM, Cold Storage Sembawang and any other participating outlets that Nestlé may announce from time to time. The list of participating outlets will be published at [Promotions | Singapore Coffee Fiesta 2023 | Dear Nestlé](#). It shall be Participant’s own responsibility to ensure that the outlet which they purchase from is a participating outlet, and Nestlé is under no obligation to notify the Participants.

For the avoidance of doubt, this redemption does not apply for any other ongoing NESTLÉ promotional premium packed banded with an electrical appliance premium as instructed on the respective promotional packs.

3. For more details, please refer to “How to Redeem” below. Premiums options and stocks may vary from store to store. NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a “**FIRST COME FIRST SERVE**” basis, “**WHILE STOCKS LAST**” and **STRICTLY NOT EXCHANGEABLE**. For the avoidance of doubt, **NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED** if Participants wish to qualify for this redemption. Nestlé reserves the right to disqualify, at Nestlé’s sole and absolute discretion, any Participant at any time if a Participant returns any participating product without Nestlé’s prior written consent.
4. Traders, distributors, retailers and online retailers purchasing in bulk for commercial purposes e.g. resale or export (each a “**Commercial Party**”), are strictly not eligible for participation in this promotion, or any part(ies) or Participants deemed in Nestlé’s sole and absolute to be a Commercial Party, are strictly not eligible for participation in this promotion.

## HOW TO REDEEM

For Singapore Coffee Fiesta roadshows:

5. Each Participant may redeem up to three (3) Premiums in total for every single receipt successfully submitted and verified. Participants may submit multiple receipts for redemption. Premium redemption is dependent on the Participant’s total nett qualifying purchase per single original receipt, and is strictly limited to that total. As an example, with a total qualifying spend of S\$128, Participants may choose to redeem 2 x \$48 Premium and 1 x \$28 Premium or 3 x \$28 Premium, or 3 x S\$8 Premium etc, but will not be able to redeem 3 x \$48 Premiums. Nestlé reserves the right to determine in its sole and absolute discretion the Premiums that Participants may be allowed to redeem in accordance with the Participants spend.
6. Participants must make the redemption at any of our Singapore Coffee Fiesta roadshow under the same retail banner where the Participant had purchased the Participating Products (e.g. FairPrice receipts may only be used to redeem at our Singapore Coffee Fiesta roadshow operating at the FairPrice outlets). Participants may make their redemption at any time throughout the redemption period of 15 April 2023 to 4 June 2023. All Premiums will be redeemed in-store through promoters stationed at the roadshow. The roadshow schedule of the Participating Outlets is accessible through [Promotions | Singapore Coffee Fiesta 2023 | Dear Nestlé](#). Participants are required to present the original receipt to the promoter in-store for validation. Should you qualify, you will receive your redemption item(s) in-store on the day of purchase itself (no deliveries will be made unless on a case-to-case basis).

## GENERAL TERMS AND CONDITIONS

7. Proof of submission for entry into the promotion is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. NESTLÉ is not obligated to inform disqualified entries. Premiums which remain unclaimed by any Participant for 1 month after the announcement of the winners shall be conclusively forfeited by such Participant and the forfeited Premium will be dealt with at Nestlé’s discretion in accordance with applicable laws. No correspondence will be entertained.
8. Premiums are strictly not exchangeable, whether for cash, credit or other items (including another Premium) in part or in full. Nestlé may, without prior notice, replace a Premium with another item of comparable value.
9. Premiums are redeemed on an “as is” basis, and all warranties and representations are

expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider, and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with them.

10. Participants shall ensure that they remain contactable at all times. If Nestlé unable to contact any Participant for any reason whatsoever, it may at its discretion elect to determine another Participant to receive the Premium in accordance with this C mechanism.
11. NESTLÉ reserves the right to terminate or suspend this promotion and/or amend the terms and conditions of this promotion without prior notice.
12. NESTLÉ's decisions on all matters relating to this promotion are final and binding, and no correspondence will be entertained.
13. NESTLÉ may at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
14. By choosing to participate in this redemption promotion, **each Participant agrees and hereby consents** that NESTLÉ may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website [www.nestle.com.sg](http://www.nestle.com.sg):
  - (a) to administer this promotion, including to contact the participant and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this promotion;
  - (b) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which NESTLÉ believes may be of interest to the participant;
  - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by NESTLÉ and its affiliates, service providers and commercial partners.
15. Any information, personal data and material about or obtained from the participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant NESTLÉ officer at [Nestle.privacy@SG.nestle.com](mailto:Nestle.privacy@SG.nestle.com). To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on [www.nestle.com.sg](http://www.nestle.com.sg) or contact NESTLÉ at [Nestle.privacy@SG.nestle.com](mailto:Nestle.privacy@SG.nestle.com).
16. To find out more about how NESTLÉ uses a participant's personal data, the participant can refer to NESTLÉ Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.
17. By participating in this promotion, each participant agrees that NESTLÉ and its affiliates may collect, use and disclose his/her personal data (1) to provide him/her with products and services (including those of Nestlé's commercial partners), (2) for consumer research, promotional and marketing purposes, NESTLÉ and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion. For questions about the personal data, please visit <http://www.nestle.com.sg/info/privacypolicy>.
18. To extent permitted by law, NESTLÉ will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion

and Premiums, and each participant of this promotion and any person acting on his/her behalf shall release completely and indemnify NESTLÉ from any claims, losses, damages, costs or expenses incurred in connection therewith.

19. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
20. The terms and conditions of this promotion are governed by Singapore law, and participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of **14 April 2023**.

For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll-free line 800 6011 633 or email [consumer.services\\_sg@care.nestle.com](mailto:consumer.services_sg@care.nestle.com) with subject "Singapore Coffee Fiesta 2023".