

Terms and Conditions

1. This promotion is organized by NESTLÉ Singapore (Pte) Ltd (“**NESTLÉ**”) and valid for purchases made between 10 February 2023 to 31 March 2023 on NESTLÉ Participating Products, and limited while stocks last.

2. Participants who purchase:

- a **minimum S\$25 nett** purchase of NESTLÉ participating products* in a single original receipt may redeem a Nescafé Breakfast Mug Set (only includes 2 Nescafé Mugs and 2 Nescafé spoons).

**(nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns)*

*** (the Nescafé Breakfast Mug Set is hereinafter referred to as a “**Premium**”)*

by following such in-store instructions at participating outlets[^]. For more details, please refer to the section “How to Redeem” below.

For all Premiums redemption, Participants may not combine receipts and all receipts submitted for redemption must be the original receipt issued by the participating outlets. **Qualifying purchase must comprise only of the NESTLÉ participating product brands (identified below)**. Promotion is only applicable for in-store purchases (excluding online purchases).

*Participating Product means products from participating product brands NESCAFÉ® all of which are imported and distributed by NESTLÉ Singapore only. Excludes MILO®, NESCAFÉ® DOLCE GUSTO®, COFFEE-MATE®, OMEGA®, NESTUM®, NESPRAY®, EVERYDAY®, MAGGI®, KITKAT®, NESTLÉ® Breakfast Cereals, BUITONI®, HARVEST GOURMET®, Infant, Chilled and Frozen, STARBUCKS® At Home products and non-retail packs / NESTLÉ PROFESSIONAL® range and any other ongoing NESTLÉ promotional premium packed products (i.e., products with free gift promotion) as instructed on the respective packs.

[^] Participating outlets are:

FairPrice Jurong Point, Giant IMM, FairPrice VivoCity, FairPrice Tampines Mall, FairPrice Punggol Oasis, Giant Tampines, Cold Storage CompassOne and any other participating outlets that Nestlé may announce from time to time. The list of participating outlets will be published at [Promotions and Contests | Nestlé Singapore \(nestle.com.sg\)](https://www.nestle.com.sg/Promotions-and-Contests). It shall be Participant’s own responsibility to ensure that the outlet which they purchase from is a participating outlet, and Nestlé is under no obligation to notify the Participants.

For the avoidance of doubt, this redemption does not apply for any other ongoing NESTLÉ promotional premium packed banded with an electrical appliance premium as instructed on the respective promotional packs.

3. Redemption is capped at three (3) Premiums per Participant per day for redemption at our Nescafé roadshow. Premiums options and stocks may vary from store to store. NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a “**FIRST COME FIRST SERVE**” basis, “**WHILE STOCKS LAST**” and **STRICTLY NOT EXCHANGEABLE**. For the avoidance of doubt, **NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED** if Participants wish to qualify for this redemption. Nestlé reserves the right to disqualify, at Nestlé’s sole and absolute discretion, any Participant at any time if a Participant returns any participating product without Nestlé’s prior written consent.

4. Traders, distributors, retailers and online retailers purchasing in bulk for commercial purposes

e.g. resale or export (each a “**Commercial Party**”), are strictly not eligible for participation in this promotion, or any part(ies) or Participants deemed in Nestlé’s sole and absolute to be a Commercial Party, are strictly not eligible for participation in this promotion.

HOW TO REDEEM

For Nescafé roadshows:

- Participants opting to redeem at our Nescafé roadshow must make the redemption under the same retail banner (e.g. FairPrice receipts may only be used to redeem at our Nescafé roadshow operating at the FairPrice outlets) where the Participant had purchased the Nescafé participating products. Scan the QR code provided in-store and complete the Redemption Form with the requisite details for processing of the redemption. You will be required to upload the FULL ORIGINAL purchase receipt (receipt must show date and time of purchase) as well. Please retain original receipt for verification should you qualify for the Promotion. You may be required to present your original receipt on redemption. Participant must complete the Redemption Confirmation form for the processing of the redemption. Should you qualify, you will receive your redemption item(s) on the day of submission itself.
- If Participant wish to make in-store purchases using a retailer's mobile application, Participants are to check in-store if that mobile application is eligible for this promotion. Participants who submit electronic invoices hereby acknowledge and agree that Nestlé and/or Nestlé’s representatives may contact them by telephone or by email (in Nestlé’s sole and absolute discretion) for verification.
- Only for roadshow redemptions – name engraving on Premium.** Participants who successfully redeem their redemption item at the Nescafé roadshow are also entitled to a free **same-day name engraving service**. Participants are strictly not allowed to engage the service on any other day apart from the day they successfully redeem the Premium. The name engraving service is on a first-come-first-serve basis, and will only be available at the Nescafé roadshows specified at: [Promotions and Contests | Nestlé Singapore \(nestle.com.sg\)](#). Participants who engage the name engraving service are also subject to any other instructions, terms and conditions as stipulated by the name engraving service provider. Nestlé takes no responsibility for any Premiums damaged during the course of the name engraving service, and shall not be liable once the Premium has left the custody of Nestlé. Any replacement of any Premiums shall be on a case-by-case basis at the sole and absolute discretion of Nestlé.

For non-roadshow redemptions

- Scan the QR code given on the promotional materials available in-store and at the following website(s):

For non-roadshow redemptions at Cold Storage or Giant outlets:
dearnestle.com.sg/promotions/nescafehcs2023giantcs

For non-roadshow redemptions at FairPrice outlets:
dearnestle.com.sg/promotions/nescafehcs2023delivery

and complete the redemption form with the requisite details. You will be required to upload the FULL ORIGINAL purchase receipt (receipt must show date and time of purchase) as well. Proof of submission is not proof of receipt. Please retain original receipt for verification should you qualify for the redemption.

- All submissions via QR code must be received by NESTLÉ **before 2359 31 March 2023**. No late submissions will be entertained. Please ensure that you have a working internet

connection before submitting. Nestlé shall not be responsible nor liable for any late submissions due to any connectivity or other electronic issues.

10. Participants who successfully submit the redemption form and are eligible for this promotion, will be contacted by Nestlé or a Nestlé representative for verification within 10 working days of the submission. Upon successful verification, the Premium will be delivered to the address submitted on the redemption form for this promotion. Only 1 delivery attempt will be made. Participant must remain contactable at all times and provide reasonable assistance to NESTLÉ and/or any third party service provider NESTLÉ may engage for the delivery of the Premium. If the delivery fails for any reason whatsoever, Nestlé reserves the right to forfeit the Premium and the Participant shall not have any claim against Nestlé for such forfeiture. Further, in the event of failure of delivery, Nestlé may also, in Nestlé's sole and absolute discretion and on a case-by-case basis, allow the Participant to self-collect the Premium. Nestlé shall contact the Participant with further details on the self-collection process if allowed.
11. NESTLÉ takes no responsibility for any Premiums damaged, delayed or lost in transit, and shall not be liable once the Premium have left the custody of NESTLÉ. Any replacement of any Premiums shall be on a case-by-case basis at the sole and absolute discretion of Nestlé. The delivery and/or self-collection shall also be subject to such further terms and conditions which may be imposed by Nestlé's appointed vendor.

GENERAL TERMS AND CONDITIONS

12. Proof of submission for entry into the promotion is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. NESTLÉ is not obligated to inform disqualified entries. Premiums which remain unclaimed by any Participant for 1 month after the announcement of the winners shall be conclusively forfeited by such Participant and the forfeited Premium will be dealt with at Nestlé's discretion in accordance with applicable laws. No correspondence will be entertained.
13. Premiums are strictly not exchangeable, whether for cash, credit or other items (including another Premium) in part or in full. Nestlé may, without prior notice, replace a Premium with another item of comparable value.
14. Premiums are redeemed on an "as is" basis, and all warranties and representations are expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider, and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with them.
15. Participants shall ensure that they remain contactable at all times. If Nestlé unable to contact any Participant for any reason whatsoever, it may at its discretion elect to determine another Participant to receive the Premium in accordance with this C mechanism.
16. NESTLÉ reserves the right to terminate or suspend this promotion and/or amend the terms and conditions of this promotion without prior notice.
17. NESTLÉ's decisions on all matters relating to this promotion are final and binding, and no correspondence will be entertained.
18. NESTLÉ may at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.

19. By choosing to participate in this redemption promotion, **each Participant agrees and hereby consents** that NESTLÉ may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:
- (a) to administer this promotion, including to contact the participant and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this promotion;
 - (b) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which NESTLÉ believes may be of interest to the participant;
 - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by NESTLÉ and its affiliates, service providers and commercial partners.
20. Any information, personal data and material about or obtained from the participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant NESTLÉ officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on www.nestle.com.sg or contact NESTLÉ at Nestle.privacy@SG.nestle.com.
21. To find out more about how NESTLÉ uses a participant's personal data, the participant can refer to NESTLÉ Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.
22. By participating in this promotion, each participant agrees that NESTLÉ and its affiliates may collect, use and disclose his/her personal data (1) to provide him/her with products and services (including those of Nestlé's commercial partners), (2) for consumer research, promotional and marketing purposes, NESTLÉ and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion. For questions about the personal data, please visit <http://www.nestle.com.sg/info/privacypolicy>.
23. To extent permitted by law, NESTLÉ will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and Premiums, and each participant of this promotion and any person acting on his/her behalf shall release completely and indemnify NESTLÉ from any claims, losses, damages, costs or expenses incurred in connection therewith.
24. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
25. The terms and conditions of this promotion are governed by Singapore law, and participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.

These terms and conditions are updated as of **8 February 2023**.

For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll-free line 800 6011 633 or email consumer.services_sg@care.nestle.com with subject "NESCAFÉ Breakfast Mug Set Redemption".